

# Bridgeside Medical Clinic

## COVID-19 PARKING LOT ASSESSMENT

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**If you are scheduled for a parking lot assessment, please follow the protocol outlined below:**

1. Do not arrive early-please arrive only a few minutes before your scheduled appointment
2. Upon arrival, please come and knock on the front door and wait on one of the blue lines taped on the sidewalk outside our office doors
3. If arriving by foot, line up outside the office doors on one of the blue taped lines. Do not call the office to advise us you have arrived. Knock on the door and someone will come to acknowledge you in a few minutes
4. Come equipped with a mask-disposable or reusable-and have it appropriately put on BEFORE we see you. A mask is **mandatory**. If you need guidance on how to put on a mask appropriately, please refer to the handout provided on "How to Wear a Face Mask"
5. When your appointment is up next, your practitioner will approach your vehicle and you will begin your assessment
6. If the doctor decides that the assessment needs to be in-office, wait inside your vehicle and one of our staff will come out to direct you on which door to enter
7. Upon entering you will be required to use hand sanitizer and to still remain an appropriate 2 meter distance while we take you to the exam room. Your mask must remain appropriately fixed for the duration of your visit
8. Once in the exam room, please sit on the chair provided and refrain from touching anything unnecessarily while you wait
9. If you require a follow up appointment, **you must call the office**. Please keep in mind that unless the doctor has specified another parking lot assessment, then your next appointment will be via Telehealth video or phone call

Please follow these protocols to the best of your ability, as this will be a longer procedure than all of us are used to. Thank-you!

**A list of things to be mindful of during your COVID-19 ASSESSMENT:**

1. Office washroom will **not** be available
2. Wearing a mask during your in-office assessment and/or parking lot assessment is **mandatory and you must provide your own**
3. Front desk reception will **not** be available to schedule a follow-up appointment. You can call us once you have left the office to schedule one
4. **ALL forms will be a minimum 1 week turn around and payment is required by cheque/e-transfer/cash upon completion**
5. Be advised that appointment times may vary and run late. If it is past your scheduled time and you are still waiting, continue to wait patiently inside your vehicle or as specified until your practitioner approaches you. If you cannot wait any longer, you may call us to advise you are cancelling and you will be rescheduled at the next available assessment date
6. You will not be able to receive any print outs of your labwork or consult reports during this time. If you wish to review any labs or investigations, please refer to our website at [bridgesidemedical.ca](http://bridgesidemedical.ca) to learn how to sign up for *myhealth* or *myhealthportal* through Valley Medical Laboratory or Interior Health